

Olds & District Hospice Society

2022 Annual General Meeting

President's Report, Focus on the Future

‘Helping people live until they die.’

To provide quality, compassionate care in a home-like setting for those facing death by offering physical, psychological, emotional, spiritual and educational support to individuals, their families and community at the end of life and during bereavement.

It has been more than 11 years since some community residents initiated a survey to determine the need for hospice palliative care services. The need was confirmed and supported by the community. This support has continued throughout these past 11 years and, as a result, the Olds & District Hospice Society has achieved many milestones some of which are noted.

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| 2009 | Results of the community survey facilitated by Red Deer College confirmed the need for hospice palliative care services |
| 2010 | Incorporated as a Society followed by the 1st annual meeting appointing the founding Board

Developed a plan to ‘fill the gaps’ |
| 2011 | Established an office and had first clients

Charitable status granted |
| 2012 | Created the Services Coordinator position

First Hike for Hospice

Started planning for hospice suites at Seasons Encore |
| 2014 | First year of the Tree of Remembrance event

'A Rural Hospice Solution' proposal accepted by Alberta Health Services |
| 2015 | Hospice suites grand opening

Office moved to current location |
| 2016 | Referral process created for physicians |
| 2018 | Day Hospice program started |

- 2019 Created the Executive Director position
 Nav-CARE program started
- 2021 Established the Stand-Alone Committee
 Established the Didsbury Expansion Committee
- 2022 Created the Administrative Assistant position

Focus on the Future

This is officially our 12th Annual AGM since the Society was formed October 6, 2010.

The original vision “Helping people live until they die” is one of our guiding principles today.

It is a much different organization today than it was twelve years ago when a group of ten board members set out on a journey to create this Society. We have transitioned from a working board to a governing board with three staff members: an Executive Director (Mary Smith), Services Coordinator (Cindy Palin) and an Administrative Assistant (Charlene Wilson) to assist in our day-to-day operations.

I would like to speak tonight about governance and leave the operational report to Mary.

We are moving into a new era as we transition to fully a governing board; a board's key role for the Society is to focus on the future, to continue the dream, grow and provide exceptional hospice palliative care in our region.

In 2021 we had a Stand-Alone Committee look at what it would take to become a stand-alone hospice. Needless to say it will take time and money to reach that point. A 10- to 12-bed facility appears to be the most cost effective with a startup cost of \$12 million and an annual operating cost of \$1.7 million (2021 dollars). Is that our future? It is hard to say at this point but it is not unrealistic! Today we have two hospice beds that are approaching 100% occupancy and at any given time supporting up to eight or more clients in their homes.

It will take time to get there, but we will. We need to build our capacity by growing our programs, services and increasing the number of community hospice beds and support staff. We know the demand for palliative hospice care is increasing with an aging population and this will be the focus for our Board over the coming years.

Volunteers are the core of our society; we will need to focus on growing our volunteer base. Our mission *“To provide quality, compassionate care in a home-like setting for those facing death by offering physical, psychological, emotional, spiritual and educational support to individuals, their families and community at the end of life and during bereavement”* can only be accomplished with a strong commitment from our volunteers and the Board’s commitment to volunteers is vital for our future.

I would like to introduce your Board: Mary Hatcher (Vice-president), Pansy Angevine (Treasurer), Charlene Schramm (Secretary), Connie Strautman, Dr. Vicki Weilenga, Dawn Elphick-Woodbury, Keith Symth, Gord Krebs, Joan Molitor, Cheryl Dahl

	August 1/21 - July 31/22	From start up to July 31/22
Clients Served		
Hospice Home/Hospital	22	148
Hospice - Suites	16	80
Day Hospice	2	4
Nav-CARE	29	53
Bereavement	40	183
Total clients served	109	548
Length of stay	680 days	2,148 days
Requested suite but not admitted	12	76
Trained volunteers	52	63
Total volunteers	80	109
Volunteer hours	2,288	

Note: The number of clients served may be minimally inflated due to transitioning from one type of service to another.

Olds & District Hospice Society
Annual General Meeting
Nov. 10, 2021
7 p.m. Zoom Video Call

MINUTES

Harvey Walsh called the meeting to order at 7 p.m. He welcomed the 21 attendees and introduced the Board members, the Committee members, and Hospice volunteers.

President's report and other reports

Harvey addressed his President's report. He noted that the 2020 - 2021 year was challenging for staff, volunteers and clients navigating through the global Covid pandemic. Volunteers are key to the Society's success.

Mary Smith, Executive Director, presented the annual report which reflected considerable growth of services, programs and clients.

Ruby Elliot, Services Coordinator, presented the Services report and read cards of thanks received throughout the year.

Harvey thanked Harold Johnsrude, Debbie Collins, Dr. Tom Boyter and Lorna Schorse for their work on the Board and various committees.

Election of Board Members

Debbie Collins moved the acceptance of the 1 people recommended by the Nomination Committee to be appointed to the Board of Directors for a 3-year term: Keith Symth, Connie Stratman seconded the motion. **Motion Carried.**

Harvey declared the meeting adjourned @ 7:45 pm.

These minutes were approved by the Board on December 8, 2021



THANK YOU!

Special Appreciation to our Major Donors in 2021/22:

Statham Family Foundation

West Can Seal Coatings

Jim Loy

Thank you to local service clubs, churches and individuals
for your continued support.

We also appreciate the volunteers who serve this society:

In support of clients,

In board and committee work, in promotion of education
for hospice palliative care in our community.

Special thank you to Deb Poytner for reviewing our financial statements.

Olds & District Hospice Society would like to thank:

Nu2U,

Family & Community Support Services,

Alberta Culture: Community Initiatives Program,

Mountain View County: Health Grant

and the Red Deer & District Community Foundation

for their generous grants

